

COMPLAINT AND APPEALS PROCESS

In accordance with NYSED regulations concerning Title I Complaints and Appeals, the Ogdensburg City School District advises:

Any Ogdensburg Public School parent or teacher, or other interested person or agency, may file a complaint regarding the District's implementation and practices under Title I.

All complaints must:

- be written;
- be signed by the person or agency representative filing the complaint;
- specify the requirement of law or regulation being violated and the related issue, problem, and/or the concern;
- contain information/evidence supporting the complaint; and
- state the nature of the corrective action desired.

Title I complaints should be first sent to the Superintendent. If the District fails to resolve the complaint within 30 business days, or fails to resolve the issue to the satisfaction of the complainant, the complaint should be sent to the Title I School and Community Services Office, Room 365 EBA, New York State Education Department, 89 Washington Avenue, Albany, NY 12234. For further information, please visit <http://www.p12.nysed.gov/nclb/complaintappeals>.

An appeal must contain:

- a copy of the original signed complaint
- a copy of the District's response to the original complaint or a statement that the District failed to respond in 30 business days.

The Title I representative in the State Education Department office who is assigned as the program manager of the District against which the complaint is made, and other Department staff as may be appropriate, shall conduct the review of complaints or appeals.

Kevin K. Kendall
Director of Curriculum, Instruction and Assessment

Date: _____

Initiated by (Print Name) _____

(Signature) _____

(Address) _____

School _____

Please share your comments and/or concerns regarding Title I services.

Please return this completed copy to your child’s principal. The principal will respond to the letter with a face-to-face conference to discuss your concern. If you are still not satisfied with the response, you will be referred to the Superintendent. If your concerns still aren’t resolved, you may appeal to the New York State Education Department and ultimately the U. S. Department of Education.